

Board and Officer Candidate Questionnaire For the term starting Sep 2026

Name: Heather Madron

1. What position are you applying for (if selecting more than one, rank choices)

1- President

2- Board seat – 3 Years

2. How long have you lived in OHCA?

My family moved to OHCA in fall of 2021.

3. Why are you interested in applying for this position?

I am seeking re-election as President because I believe continuity of leadership is important as several significant community projects move from planning into execution. Over the past year, our board has advanced several important initiatives, including work on the Fishing Creek Pier, community infrastructure planning, and improvements to board operations and transparency.

If re-elected, my primary focus will be completing major projects already underway, including implementation of the drainage improvement plan, street repaving, completion of the Fishing Creek Pier rebuild and freshwater access project, evaluation of Harbor Park and Fishing Creek exercise area enhancements, modernization of board recordkeeping and project management systems, and renewal of neighborhood signage.

Equally important, I want to continue strengthening the way our board works. My goal is to foster respectful, productive dialogue, increase community participation in decision-making, and create better mechanisms for gathering resident feedback so the board is focused on the priorities that matter most to our community.

I believe the coming year is an opportunity to translate planning into results, and I would be honored to continue serving as President during that process.

4. Have you ever held office in OHCA or another community before?

Yes. I have had the privilege of serving as President of OHCA during the 2025-2026 board year, where I worked with fellow board members and community volunteers to advance

infrastructure, governance, and community engagement initiatives. This experience has given me a strong understanding of our community's priorities, challenges, and opportunities.

In addition to serving as OHCA President, I have held leadership and board positions in several nonprofit and educational organizations, including:

- Case Western Reserve University School of Law Alumni Board (2019-2025), where I served as Chair of the Continuing Legal Education Committee and helped support alumni engagement, mentoring, and strategic initiatives for the law school.
- Case Western Reserve University School of Law Dean's Cabinet for Diversity and Inclusion (2020-2025), where I worked with university leadership on initiatives that promote a welcoming and inclusive environment for all students and faculty.
- Commerce Kids Board of Directors, Vice President (2016-2017), where I helped oversee governance and operations for a nonprofit early childhood education center serving families in the Washington, D.C. area.

These experiences have strengthened my skills in board governance, strategic planning, budgeting, stakeholder engagement, and collaborative decision-making, all of which have been directly applicable to my service on the OHCA Board.

5. What experience do you have that is related to the position in which you seek to serve? Please discuss any credentials or qualifications you possess that would speak to your ability to serve in this role

AND

6. What other experience do you have that will be helpful if you're elected?

My qualifications for serving as President of OHCA are rooted in both my professional leadership experience and my service on nonprofit and community boards.

Professionally, I have spent 15 years as an attorney working in complex legal, regulatory, and business environments. For the past nine years, I have advised senior executives and boards on strategic decision-making, risk assessment, governance, compliance, and long-term planning. These experiences have strengthened my ability to analyze complex issues, build consensus among diverse stakeholders, and guide organizations through challenging decisions. I was recently promoted to a Global Trade Compliance Strategy Leader position which is further providing me with experiences that help me to approach problem solving initiatives from a "big picture" and inclusive perspective, taking into account diverse ideas, perspectives and cultures while making decisions.

In addition, I have served on the Case Western Reserve University School of Law Alumni Board and the Dean's Cabinet for Diversity and Inclusion, and as Vice President of the Commerce Kids Board. These roles have provided valuable experience in board governance, budgeting, strategic planning, community engagement, and volunteer leadership.

As President of OHCA this past year, I have gained firsthand knowledge of our community's opportunities and challenges. I understand the importance of transparency, fiscal responsibility, respectful communication, and follow-through on commitments.

Whether evaluating contracts, managing large projects, facilitating meetings, or communicating with community members, I believe my professional and volunteer experience provides the skills necessary to lead our board effectively and responsibly.

